

Big Apple Connect Modem Reference Guide

All existing Big Apple Connect customers are eligible for a complimentary speed upgrade to 500 Mbps from Optimum! A select group of customers may require a modem swap to enjoy the upgraded Internet speed.

Check Your Modem Compatibility



Tip: Look for the black-and-white sticker on your equipment to find the exact model number.

**Equipment that is eligible for replacement can support the new speed tier but may be swapped for improved performance.*



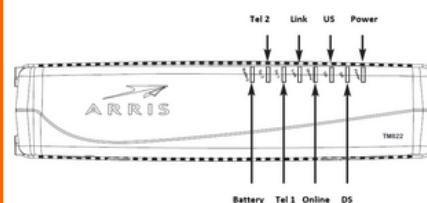
Ubee 1319
Needs to be replaced



Altice One Gateway
Eligible for Replacement*



Arris TM1602
Eligible for Replacement*



Arris TM822
Eligible for Replacement*



Ubee 1322
No Replacement Required



Ubee 1326/1338
No Replacement Required



Ubee 1340
No Replacement Required