

Get **FREE** high-speed Internet and Basic TV service



Available now with **Big Apple Connect**, a partnership between the City of New York & Optimum

Sign up now for **FREE** Internet and TV

The New York City Office of Technology and Innovation (OTI) and Optimum are proud to announce a partnership to bring you New York City's Big Apple Connect program, that provides high-speed Internet and Basic TV to residents of participating NYCHA properties at no charge.

Join the Big Apple Connect program to get 500 Mbps Internet and Basic TV service (including equipment and installation) for your home. Whether you're a current Optimum customer, switching providers, or getting Internet in your home for the first time, signing up is easy. There are no forms to complete or income requirements to be met.

1. Call an Optimum representative to enroll at **866.580.0478** Mon to Sat, 10 am–7 pm.
2. Provide your address in a participating NYCHA property.
3. Schedule installation.

Do you already have Internet and/or cable services with a different provider? It's up to you, the subscriber, to cancel those services after your Big Apple Connect services are installed in your home.



The new Big Apple Connect Digital Learning Resource Hub paired with online classes and in-person support, opens new pathways for learning, growth, and opportunity across the city. Please scan the QR code or visit www.techhubnyc.org to learn more.

To learn more, contact us:



866.580.0478



optimum.com/bigappleconnect



Visit **optimum.com/stores**
to find a store near you.



Big Apple Connect by Optimum Terms of Service apply, visit optimum.com/terms. Big Apple Connect by Optimum is available only to residents of participating New York City Housing Authority (NYCHA) developments serviced by Optimum. This offer is not transferable, may not be combined w/other offers, is limited to the advertised level of service, and is not available in all areas. Other terms, restrictions & conditions apply. FIBER INTERNET: Not available in all areas. Up to 500 Mbps download/up to 500 Mbps upload. Where 500 Mbps Internet provided over cable network, up to 500 Mbps download/up to 20 Mbps upload. Advertised speed for wired connection. Actual speeds may vary & are not guaranteed, see optimum.com/speed-factors for more info. BASIC TV: Requires all TVs have an HDMI input. Not all content delivered through Altice One is in 4K Ultra HD. # of TV channels, HD channels & features depend on pkg type & location. Some On Demand titles available at additional charge. All services & channels may not be available in all areas. EQUIP, TAXES & FEES: Free standard installation. 1 free Gateway included. Limit 1 per household. 1 free WiFi extender available if recommended by your Optimum technician or home sizing guidelines. Additional WiFi extender(s) may be needed to connect wirelessly throughout Subscriber's residence. Min system req's & equip configs apply. First set top box is included, additional equipment will be charged at regular monthly rates. Additional services, including higher Internet tiers, TV packages, and home phone available at an additional cost and customer must be in good standing with no unpaid bills. All trademarks and service marks are the property of their respective owner. © 2025 CSC Holdings, LLC, a subsidiary of Optimum Communications, Inc.