

Toll Free Service

Boost Response Rates While Lowering Costs

Choose the toll free service that fits your business

Toll Free: When your company requires advanced toll free features and functionality, Switched Toll Free will support your company's toll free needs.

Dedicated Toll Free: If your company is a high-volume toll free user, Dedicated Toll Free is the right solution. Dedicated toll free packages start at 50,000 minutes of use.

Increase productivity with our toll free features:

- Area Code Routing
- Exchange Routing
- Time of Day Routing
- NPA/NXX Routing & Blocking
- Automatic Number Identification
- Percent Allocation



Toll Free service features:

Automatic Number Identification	Permits the customer to display or capture the telephone number of the calling party
Dialed Number Identification Services	Allows the customer to determine which toll free number was dialed by a subscriber. This is useful in determining how to answer inbound calls
Area Code Routing	Incoming calls are routed to their destination based on the originating area codes of the call
Exchange Routing	Enables the distribution of toll free calls based on domestic NXX exchanges
Directory Assistance	Used to find a specific telephone number and/or address of a residence or business
NPA/NXX Routing	Permits the storage of up to six routing plans per toll free number for future use
NPA/NXX Blocking	Permits toll free calls to be blocked from specific states, area codes and NXX exchanges. Also, permits blocking of toll free calls from geographic areas where there may be no business presence
Percentage Allocation	Routes calls to multiple destinations based on a predetermined percentage of calls received
Day Manager	Enables toll free calls to be routed differently based on the day of the week
Time Manager	Enables toll free calls to be routed differently based on the time of day

Why Optimum Business?

Company-Wide Customer Commitment

With 24/7 support, our team is always here to keep you connected with our truly personal approach to every business we serve.

Nationwide Network Reliability

We're bringing best-in-class Internet, voice, data, and cloud solutions for businesses in cities and rural communities across 16 states.

Customizable Connectivity Solutions

Flexible network options include fiber and our reliable voice, cybersecurity, and managed services are designed to meet your business' unique needs.

To learn more about Optimum Business, visit:

optimumbusiness.com/partners